

Harold Toomey

CISSP, CISA, CISM

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SUMMARY

Fluent in both business and technology. 10 years of product management preceded by 10 years of software engineering. Expertise in information security. Masters degree in Electrical and Computer Engineering. Experience building enterprise, SMB and consumer software solutions. Have worked in the following industries: information security, computer networking, telephony/unified messaging, and aerospace industries. Highly organized and detail oriented.

- Product Management
- Software Development
- Information Security Management
- Regulatory Compliance & Audit
- Vulnerability Management
- Risk Analysis (IT GRC)
- System & Network Administration
- Tactical Execution
- Technical Instructor
- Technical Writing
- Teaching / Mentoring
- Project Management
- Product Marketing
- Highly Organized
- Detail Oriented
- People Person
- Public Speaking
- Business Development

PROFESSIONAL EXPERIENCE

McAfee, Inc. – Plano, TX	2006 – Present
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Group Product Manager

Managed several McAfee enterprise security product lines for network security, policy compliance and risk management. Researched and documented requirements for new security products and suites. Was the lead PM for Endeavor, Citadel Hercules and Preventsys acquisitions. Telecommuted for 2 years.

- Managed an advanced network malware detection solution, Network Threat Response, including working with Dell to deliver McAfee branded hardware appliances in record time.
- Integrated three acquired companies into McAfee: Endeavor Security, Citadel Software, Preventsys.
- Led the creation of McAfee Policy Auditor 5 on ePO 4. Achieved 113% of sales goals in first year of sales.
- Managed McAfee Policy Auditor and Remediation Manager product lines. Performed both inbound and outbound product management tasks. Worked closely with engineering, product marketing, and sales. Wrote MRDs with use cases and customer research.
- Created and led the PCI Center of Excellence initiative within McAfee.
- Hired and managed two technical product managers in Bangalore for competitive analysis in the risk and compliance space.
- Led and managed bi-weekly steering committee meetings with company executives for the risk and compliance business unit.
- Visited at least four (4) customers per quarter for inbound requirements gathering.
- Planned and organized frequent customer councils (PACs) to discover and/or validate requirements.
- Assisted with product roadmaps, quarterly business unit reviews, annual reviews for my direct reports, product launches, SE and sales training.

PrO Unlimited – American Fork, UT	2005 - 2006
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Research Contractor

Contracted by Symantec to write white papers as well as conduct policy research (FISMA / NIST 800-53) for Symantec ESM.

Symantec Corporation / AXENT Technologies – American Fork, UT	2001 - 2005
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Sr. Product Manager

Managed Symantec’s flagship enterprise security policy compliance auditing solution, Symantec Enterprise Security Manager, with a team of 100+ developers and \$50M+ in annual revenue. Managed the product team for all [security content](#) for applications, databases, Web servers, firewalls, and 50+ operating system platforms.

- Headed the inception, development and maintenance of new security offerings for operating systems, databases, Web servers and firewalls with security checks mapped to regulatory policies, contributing to a sustained double-digit annual growth rate over 7 years.
- Delivered a near flawless six (6) year track record of shipping on-time quarterly [security content](#) via LiveUpdate as well as bi-weekly patch content and rapid response updates.
- Led frequent Requirements checkpoints and Commit to Solution checkpoints involving 150+ company-wide stakeholders.
- Maintained the 3-year product roadmap and business plan providing strategic direction to development and senior management.
- Regularly interfaced with the security officers of dozens of [Fortune 100](#) companies, learning “what keeps them up at night”, and addressing their feedback with product enhancements and new solutions.
- Assisted in securing \$17M of business in 2005 from a single financial institution by developing new Check Point firewall, Sybase database and other required security checks.
- Initiated development of Oracle database security checks enabling a large government customer to pass a failed audit and generate \$160K in business.
- Initiated development of best practice security policies covering regulations and standards ([SOX](#), [GLBA](#), [HIPAA](#), [FISMA](#), [NERC](#), [ISO 17799](#), [CIS Benchmarks](#), [SANS Top 20](#)), increasing customer awareness and sales revenue.
- Played role of “customer” for an agile programming methodology (Extreme Programming) over a 2½ year period, producing frequent deliverables and learning best practices on development methodologies.

End-to-end product management and product marketing including product concept, product / market requirements documents, development project management, product launch (collateral, white papers, competitive reviews, pricing, SKUs, training, press and analyst tours), and lifecycle management. Responsible for Symantec’s enterprise policy compliance and vulnerability assessment product lines. Managed the product team for all [security content](#), application / database / Web server security modules and platform support for [Symantec Enterprise Security Manager](#) (ESM), Symantec’s flagship policy compliance tool. Met with customers and developed product functional requirements.

Frequent presenter for Symantec at vender and [security conferences](#), trade shows, and [universities](#). Presentation topics include: [Top 10 Security Threats](#); Blended Threats; Enterprise Security Management; Anatomy of an Internet Attack; Security Policies, Standards and Regulations; Vulnerability Management; [Wireless 802.11x Security](#); Network Vulnerability Scanners; Securing your Mission-Critical eBusiness Applications (Databases, Web Servers, and Firewalls); and [SOHO Security](#).

AXENT Technologies – American Fork, UT	1998 - 2001
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Technical Product Manager

Responsible for AXENT's enterprise policy compliance and vulnerability assessment product lines. Interfaced with development, QA, marketing, sales, SEs, technical support, regional managers and upper management.

- Managed from cradle to grave, [Symantec NetRecon](#) and [Symantec Vulnerability Assessment](#) (network and host-based vulnerability scanners), filling gaps in the product portfolio and generating \$3M revenue annually.
- Frequent presenter for Symantec at vender and [security conferences](#), trade shows, and [universities](#).
- Instituted, organized and hosted six (6) enterprise solution roundtables, meeting with groups of select customers to gather product requirements and use cases.
- Conducted in-depth and personal competitive intelligence reconnaissance, providing business-critical data enabling AXENT to outsmart their top competitors.
- Designed an externally-facing Web site to download NetRecon and issue license keys, logging over 10,000 downloads over a two (2) year period.
- Headed product reviews with leading computer publications (eWEEK, CRN) increasing product awareness.

CallWare Technologies, Inc. – Sandy, UT	1994 - 1998
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VP of Engineering / Director of Development / Development Team Leader / Senior Software Engineer

Built and managed a team of 17 software engineers developing leading edge consumer-based computer telephony products, including Windows-based voicemail servers, and client applications for visual voicemail messaging.

- Developed the industry's first Windows-based client to display and manage voicemail messages similar to email, providing both the telephone keypad and graphical UI with seamless multimedia and PBX integration.
- Ported the NetWare-based voicemail server into a Windows-based server in record time, delivering a better and easier to use solution which increased sales by over 100% in the first year.
- Traveled all over the US and Europe integrating and demonstrating the CallWare voicemail server with leading PBX vendor's telephone switch systems bringing in over \$2M in new OEM business contracts.
- Lead engineer in developing core functionality of the CallWare voicemail system, as well as implementing customer-requested capabilities, bringing the project back on schedule after my arrival.
- Controlled the entire development process, from design specifications, to development, testing, documentation, support and manufacturing for multiple product releases.

Developed all products in the CallWare product line including: Windows-based and NetWare NLM voicemail servers, Windows client applications for visual voicemail messaging, unified messaging, call control, fax servers, NDS Snap-ins, and other [CTI](#) technologies. Enabled CallWare NLMs for Novell "[YES – Tested and Approved](#)".

Supported the business development team as Director of EOM Engineering. Managed schedules, milestones, hired and built teams to fulfill contracts, visited potential OEM sites world-wide, and replied to technical RFPs. Worked the entire development process, from design specifications, to development, testing, documentation, support and manufacturing. Worked closely with leading telecom vendors such as: [Alcatel](#), [Ericsson](#), [Lucent Technologies](#), [NEC](#), [Tadiran](#), [Telrad](#), [IBM](#), [Iwatsu](#), [Fujitsu](#), [Nortel](#), [Mitel](#), [Rhetorex](#), and [Dialogic](#).

Novell, Inc. – Provo, UT	1992 - 1994
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Development Manager / Software Engineer III

Managed the Novell NetWare NLM Development Team consisting of six (6) engineers. Responsible for hiring, reviews, promotions, and project management. Programmed using C/C++.

- Designed and coded the user interface for Novell's [directory services management tools](#)., still in use today.
- Developed Novell's [upgrade](#) and migration products as well as core [NetWare](#) utilities for NetWare 4.x using C/C++.
- Earned NetWare 4 [CNA](#), [CNE](#) and [ECNE](#) (Master CNE) certifications.

Internationalized NetWare utilities for double-byte character support. Wrote the In-Place Upgrade NLM shipped with NetWare 4.0 and 3.12. Intimately familiar with NetWare 2.x - 4.1x.

U.S. Air Force, Wright Laboratory – Wright-Patterson AFB, OH	1989 - 1992
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Graphics Team Leader / Officer

Commissioned Air Force officer ([Captain](#)). Supervised eight (8) engineers and directed all graphics programming for real-time flight simulations at Wright Lab's [Flight Dynamics Laboratory](#).

- Programmed in C for UNIX workstations developing TCP/IP and UDP network drivers as well as graphical simulation consoles used in real-time simulations.
- System Administrator for 14 [Silicon Graphics IRIX](#) workstations in a classified environment (SECRET clearance).
- Awarded the Air Force [Commendation Medal](#) and Company Grade Officer of the Quarter.

Designed and implemented the lab's configuration management procedures. Taught six in-house short courses on UNIX, C, and X Windows. Extra duties as branch security briefing officer.

Sinclair Community College – Dayton, OH	1992
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College Instructor

Part-time night school instructor teaching a C/C++ programming language course ([CIS 233](#)).

Care-Free Typing Service – Dayton, OH	1990 - 1992
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Small Business Manager

Managed a successful in-home typesetting business. Directed advertising, purchasing, IT, training, and finances. Developed editing skills and an eye for detail.

Forté Software – Provo, UT	1989
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C Programmer

Wrote an MS-DOS program called ShorthandPlus which replaced abbreviations with full words increasing one's typing speed. Is memory resident (TSR). Also created a file analyzer program to read any file and produce a useful abbreviation list. Paid \$2,300.00 and promised \$10 per package sold up to \$27,500.

Self Employed – Provo, UT	1988 - 1989
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C Programmer

Coded 120+ numerical analysis programs in C to be used with the text Numerical Analysis by Burden and Faires. Purchased and used by BYU's Mathematics Dept. Typeset it into a 650 page book titled Numerical Analysis Algorithms in C (v4.1). Had it Copyrighted and sent it to PWS-KENT Publishing Company. Was marketed through Care-Free Software in Dayton, OH.

Self Employed – Provo, UT	1986 - 1989
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Math Tutor

Provided private tutoring to BYU students in all areas of mathematics, electrical and civil engineering. Also tutored a mathematics professor in the C programming language. \$7 - \$10/hr.

BYU Electrical Engineering Dept. – Provo, UT	1987 - 1989
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Digital Teacher's Assistant

Assisted engineering students with design and debugging of digital logic and state machines, 8086 microprocessor interfacing, programming in assembly language and in UNIX on HP Integral and ICON Mini-computers. Specialized in helping with C programming. TA'ed for a VLSI course, paper graded for a Feedback class and graded laboratory assignments. \$9.10/hr.

Moon Apartments, 670 N. 300 E. – Provo, UT	1988
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Assistant Manager

Assisted with check-ins and check-out inspections. Responsible for 42 units when the managers where out of town. Mowed lawns, fixed sprinklers, repaired plumbing, and other maintenance work. Rent-free summer.

BYU Mathematics Dept. – Provo, UT	1985 - 1987
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Mathematics Assistant

Tutored college students in the [Math Lab](#) in algebra, trigonometry, business calculus, differential, integral, and vector calculus. Leadership position as upper-level calculus specialist. \$6.50/hr.

Colony Apartments, Robert Ream – Provo, UT	1986 - 1987
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Handyman

Shampooed carpets, painting, landscaping, lawn mowing, repaired fences, installed door locks, and pool cleaning, and furniture assembly. \$5.00/hr.

Air Force ROTC – Lackland A.F.B., TX	1986
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Pre-Professional Officer Training Camp

Four grueling weeks of extensive physical and mental training. Learned leadership and management techniques for business and officership.

[The Church of Jesus Christ of Latter-day Saints – South Africa & Zimbabwe](#)

1983 - 1985

Voluntary Representative

Full time voluntary service as a missionary in Africa. Held various positions and supervised activities of eight other representatives. Developed extensive interpersonal relations, organizational, teaching, and time-management skills.

[Joseph E. Toomey, Dentist – Ridgecrest, CA](#)

1979 - 1982

Dental Laboratory Technician

Developed skills in making dentures, partials, gold crowns, bridges, and jewelry, from wax model carving to gold casting and polishing. Supervised the dental laboratory. \$25.00/hr.

[Joseph E. Toomey, Dentist – Ridgecrest, CA](#)

1980 - 1983

Dental Assistant

Assisted with all routine dental procedures as well as with minor oral surgery. [Certified](#) in the state of California (Board of Dental Examiners) to operate x-ray equipment. Automated the dental office by designing and implementing computer programs to remind patients of their next check-up. \$6.00/hr.

[Boy Scouts of America – Camp Kern, Lakeshore, CA](#)

Summer 1982

Craft and Program Center Director

Full time camp staff. Supervised merit badge counselors and equipment. Supervised the archery range. Taught weekly classes for eight (8) merit badges. Organized campfires. \$50.00/wk.

[Burroughs High School Food Service – Ridgecrest, CA](#)

1978 - 1982

Cafeteria Worker

Cooking, serving, food service window worker, cashiering. \$4.00/hr.

EDUCATION

[MSEE, Electrical and Computer Engineering, Brigham Young University](#), 1989

Emphasis in computer architecture, VLSI design, and signal processing. Thesis in Numerical Analysis. GPA 3.69

[BSEE, Electrical Engineering, Brigham Young University, Cum Laude](#), 1988

Minors in Mathematics and Aerospace Studies. Emphasis in digital computer architecture. GPA 3.70

[High School Diploma, Sherman E. Burroughs High School](#), Ridgecrest, CA, 1982

Took college prep classes. Ranked in top 10% of graduating class. Participated in mathletes and wrestling. GPA 3.61

[Early Morning Seminary Diploma](#), [LDS Church](#), Ridgecrest Stake, Ridgecrest, CA, 1982
Graduated from four (4) years of early morning seminary. Religious instruction / Bible study.

INFORMATION SECURITY CERTIFICATIONS

- [CISSP](#) - Certified Information Systems Security Professional, # 33569, 2002 - Present
- [CISA](#) - Certified Information Systems Auditor, # 0332630, 2003 - Present
- [CISM](#) - Certified Information Security Manager, # 0404343, 2004 - Present
- [NSA IAM](#) - National Security Administration InfoSec Assurance Methodology Certificate, 2003
- [Symantec NetRecon Certification](#), Symantec, 1999
- ISS Certified User - [RealSecure](#), 2001
- ISS Certified User - [Internet Scanner](#), 1999 & 2000

PUBLICATIONS

- White Paper - Advanced Uses of Symantec ESM: Part 1, Symantec, 2006
- White Paper - [Policy Compliance Checking: Making the Right Decisions](#), Symantec, 2004
- White Paper - [Network vs. Host-Based Vulnerability Management](#), Symantec, 2004
- White Paper - [Securing Enterprise Wireless Networks](#), Symantec, 2003
- White Paper - Progressive Scanning Technology, AXENT, 1999
- CallWare Reseller Bulletin "*Directions*". Wrote 18 monthly Technical Tip articles, 1995 – 1998
- CallWare 5.2 Manuals. Major contributor to all CallWare technical manuals, 1994 – 1998
- [NetWare Migration Utilities Part I: The In-Place Upgrade NLM](#). A NetWare Application Note, 1993
- Book: [Numerical Analysis Algorithms in C](#). A collection of 116 C programs written for the college text [Numerical Analysis](#), PWS-KENT Publishing Co., 1988. Published a 670 page Examples Book and a 200 page User's Manual, used by BYU and other universities, 1988 – 1991
- [Shona](#) Hymn Supplement, Zimbabwe, Africa. 1985

LEADERSHIP

- [ISSA Utah Chapter, Board of Directors](#), Education and Seminar Director, 2005 & 2006
- Chairman, Crisis Management Team, [Lincoln Academy](#), 2005 – 2006 school year
- Assistant Scoutmaster and Troop Committee, Troops 889, [1197](#), 1184, & 123; 1990 - 2008
- Captain, [US Air Force](#). Active duty from 1988 - 1992. Honorable discharge.
- Directed work activities of eight (8) volunteer missionaries in [South Africa](#) and [Zimbabwe](#), 1983 - 1985

MANAGERIAL TRAINING

- [Pragmatic Marketing Certified](#), Pragmatic Marketing, 2006
- Professional Presenter Training, [Blue Streak](#), 2003

- [Wood Badge](#) for the 21st Century, [Boy Scouts of America](#), 2002
- Media Training, 2001
- [XP Immersion Training](#), [Object Mentor, Inc.](#), (agile programming methodology), 2001
- [Real-World Project Management](#), Fred Pryor Seminars, 2000
- [Solution Selling](#) Boot Camp, 2000
- [Boy Scout Basic Training](#), Certificate of Achievement, [Boy Scouts of America](#), 2000
- [Practical Product Management](#), [Pragmatic Marketing](#), 1999
- Working with Development, [Pragmatic Marketing](#), 1999
- [Managing Within the Law](#), [Managing Performance](#), & Managing at Novell, Novell, Inc., 1994
- Command Accessions Team Building Course (SAS 009), Air Force Systems Command, 1991
- Total Quality Phase II Training ([TQM](#)), [Flight Dynamics Directorate](#), US Air Force, 1991

TECHNICAL TRAINING

- [5-day McAfee VirusScan and ePolicy Orchestrator Training](#), McAfee, Inc., 2008
- [XP Immersion Training](#), [Object Mentor, Inc.](#), (agile programming methodology), 2001
- [BrainShare](#) Presenter, Novell's annual technical conference, 1992 – 2000
- GroupWise 5 and CallWare's Voicemail Integration. Novell BrainShare presenter, 1997
- Software Testing and Quality Assurance, University of California, Berkeley, 1994
- Object Oriented Concepts and Design C++ Course, Technology Exchange Company, 1993
- NetWare Programming: NLM Development, Novell, Inc., 1993
- Novell [Master CNE](#), [CNE](#), and [CNA](#), Novell, Inc., 1993
- Regular attendance at [Black Hat Briefings](#), [DEFCON](#), and Novell's [BrainShare](#)
- Certified Network Telephony Integrator, CallWare, 1994
- 4D Network Administration Training, [Silicon Graphics](#), 1991
- 4D Graphics I Training, [Silicon Graphics](#), 1989

EXTRACURRICULAR

- [Internet Genealogy Instructor](#), 2000 - 2007
- [Landmark Forum](#) Graduate, 2004
- Amateur Radio (Ham) [Technician Class](#) Operator, Call sign: [KD7VQU](#), 2003
- [Regular Platelet Donor](#), American Red Cross, 1999 - 2007
- [Communications Merit Badge Counselor](#), Boy Scouts of America, 1990 - 2007
- [CERT](#) - Community Emergency Response Team disaster preparedness program ([FEMA](#)), 2001
- [Heartsaver CPR Certification](#), [American Heart Association](#), 2001

- [Fundamentals of Aviation](#), USAF Introductory Flight Training, 1990

EMPLOYER HONORS & AWARDS

- Recognized in [Strathmore's Who's Who](#), 2009
- McAfee Certificate of Recognition, 3 Years of Dedicated Service, 2009
- Symantec A++ Award Candidate, 2005
- CallWare 5.1 Extra Miler Award, CallWare Technologies, Inc., 1995
- Novell, Inc., Employee of the Month, 1993

COLLEGE AND MILITARY HONORS & AWARDS

- [Air Force Commendation Metal](#), Wright Laboratories, 1992
- Company Grade Officer of the Quarter, Flight Dynamics Directorate, US Air Force, 1991
- [National Collegiate Engineering Award](#) recipient, 1988
- Distinguished Technical Graduate, [Air Force ROTC, BYU](#), 1988
- Superior Performance [Ribbon](#), [Air Force ROTC, BYU](#), 1987
- American Veterans of WW II Award, [Air Force ROTC](#), 1986
- Member of [Tau Beta Pi](#) Engineering Honor Society, [Golden Key National Honour Society](#), [Phi Eta Sigma Freshman Honor Society](#), 1982-1988
- Bronze American Dance Certificate, 1985
- BYU College of Engineering Dean's List, 1983
- Recipient of a four-year [Air Force ROTC](#) scholarship and several academic scholarships, 1982
- Recipient of several academic scholarships (Alvina S. Barrett, J. Willard Marriott Award and Henrietta Clyde Scholarship, Engineering and Technology Scholarship, others), 1982 - 1988
- 3rd Place, High School Regional [Mathletes](#), 1982
- Twice listed in "[Who's Who Among American High School Students](#)", 1980 - 1982

BOY SCOUT HONORS AND AWARDS

- BSA Safe Swim Defense, 28 Oct. 2006
- BSA Safety Afloat, 28 Oct. 2006
- Second Miler Award, Timpanogos District, Boy Scouts of America, 2005
- [Boy Scout Award Knots](#): Eagle Scout, [Youth Religious](#), [Adult Religious](#) Award, Cub Scouter
- [NRA Sharpshooter](#), 1982
- [Order of the Arrow](#), Brotherhood, 1982
- [Eagle Scout](#) with bronze, gold, and silver [palms](#), 1981
- [Duty to God](#) Award
- [On My Honor](#) Award

- [50 Miler Afoot-Afloat](#) Award, 1978
- [BSA Mile Swim](#) Award earned three (3) times, 1976-1981
- [Order of DeMolay](#), Ridgecrest, CA, 1979
- Graduated from [Primary](#), LDS Church, Lompoc, CA, 1976

PROFESSIONAL MEMBERSHIPS

- [ISSA](#) - Information Systems Security Association
- [ISACA](#) – Information Systems Audit and Control Association
- [\(ISC\)²](#) - International Information Systems Security Certification Consortium
- [IEEE](#) Computer Society
- [American Red Cross](#) - Louis and Clark Region
- [BSA](#) - Boy Scouts of America
- [UVPAFUG](#) - Utah Valley PAF Users Group

PERSONAL

Character Traits:	Extremely Organized, Creative, Strategic and very Tactical, Loyal, Technophile
Hobbies:	Camping, Scouting, Taekwondo , Ham Radio , Computer Networking, Hiking, Accordion, Woodworking, Ivory Carving
Security Clearance:	Secret (expired 1999)
Travel:	<ul style="list-style-type: none"> • Visited 22 different countries on four (4) continents, including: India, China, Japan, Singapore, Malaysia, England, Ireland, Scotland, France, Sweden, Netherlands, Germany, Israel, South Africa, Zimbabwe, Zambia, Canary Islands, Canada and Mexico) • Lived in South Africa and Zimbabwe for 2 years doing volunteer work
Languages:	Fluent in English. Speak Afrikaans, 3 years of high school German and some Spanish
Web Site:	www.toomey.org

ON-LINE PRESENCE

LinkedIn	www.linkedin.com/in/htoomey
Facebook	www.facebook.com/home.php#/profile.php?id=588102228
Plaxo	www.plaxo.com/profile/show/8590208366?pk=a913a0b99d111d621d04c0baa869f15253bbc802
Spock	www.spock.com/Harold-Toomey-TmJzq1NIN
Naymz	www.naymz.com/search/harold/toomey/2088404

[Google Profile](http://www.google.com/s2/profiles/102854549097049220026) www.google.com/s2/profiles/102854549097049220026

[Google Search](http://www.google.com/search?num=100&hl=en&safe=off&q=%22Harold%2BToomey%22&btnG=Search) www.google.com/search?num=100&hl=en&safe=off&q=%22Harold%2BToomey%22&btnG=Search

[Toomey.org](http://www.toomey.org) www.toomey.org

[WebShots](http://community.webshots.com/user/htoomey) http://community.webshots.com/user/htoomey

TECHNICAL EXPERTISE

Operating System Platforms	Applications	Languages	Technologies
MS Windows Vista MS Windows XP MS Windows 2000 / NT MS Windows Server 2003 Sun Solaris HP-UX IBM AIX Red Hat Linux SuSE Linux Novell NetWare OS/400 (IBM iSeries) Silicon Graphics IRIX UNIX SVR4 UNIX BSD 4.2 Macintosh Windows Mobile 6 MS Pocket PC 2003 Palm OS iPhone 3GS	McAfee ePO 4 McAfee Network Threat Response McAfee Policy Auditor McAfee Remediation Manager Foundstone (McAfee Vulnerability Manager) McAfee Preventsys Oracle RDB Database MS SQL Server Sybase ASE Database IBM DB2 UDB Apache Web Server MS IIS Web Server iPlanet / Netscape MS Exchange Server Check Point Firewall Symantec Enterprise Firewall Norton AntiVirus Norton Internet Security Norton System Works Symantec ESM Symantec NetRecon Symantec Vulnerability Assessment MS Office (Outlook, Word, Excel, PowerPoint, Access, Project, FrontPage, SharePoint) WordPerfect Lotus Notes Novell GroupWise Dreamweaver VMware Workstation	Java JavaScript C/C++ Win32 FORTRAN Pascal Ada BASIC Assembly Compilers MS Visual C/C++ Watcom C/C++ Borland Turbo C/C++ Data Standards XML HTML XCCDF OVAL CVE CCE SCAP	Network Malware & IPS Vulnerability Scanners Policy Compliance Security & IT Audits Information Security Regulations & Standards Webmaster 802.11b, Wi-Fi WEP RIM BlackBerry Apple iPod Touch hp iPAQ Pocket PC Palm Pilot handspring AD (Active Directory) NDS (Novell Directory Services) TCP/IP IPX/SPX LAN/WAN File systems Migration Telephony Voice messaging Voice boards Email Fax servers Internet / Intranet Agile Methodologies XP - Extreme Programming

